**TIERRA JOHN**

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**OBJECTIVE**: To obtain an internship in the Information Technology field.

**EDUCATION**:

Monroe College, Bronx, NY

**B.S. in Computer Information Systems**, expected December 2024

**RELEVANT COURSEWORK**:

IT Project Management, CCNA II: Switching, Routing and Wireless Essentials, Management Information Systems, Advanced Programming, Systems Analysis and Design, Operating Systems, Network Security

**WORK EXPERIENCE:**

**Target**, Brooklyn, NY

*General Merchandise*, August 2023 – Present

• Lead and inspire a team to create a welcoming guest experience.

• Expertly manage select GM areas to optimize sales floor organization and inventory accuracy. • Analyze sales trends to prioritize daily workload and ensure seamless operations. • Execute revisions, sales plans, and planograms for GM categories.

• Conduct weekly price change workload and oversee RFID scans for inventory accuracy. • Efficiently handle backroom operations, including inbound deliveries and audits. • Operate power equipment (certified) and maintain a culture of safety and compliance. • Support guest services, such as cashier duties, order pick-up, and Drive Up, ensuring compliance with relevant laws

**Happy Hearts Babysitting Services**, New York, NY

*Babysitter*, June 2020 – Present

• Provide reliable and safe babysitting services for children aged 1 to 10

• Develop and maintain positive relationships with both children and parents

• Plan and execute engaging activities to promote children's development and well-being • Assist with homework and educational activities to support learning

• Prepared meals and snacks, ensuring proper nutrition and dietary needs

• Adhere to all safety protocols and maintained a clean and organized environment • Communicate regularly with parents to discuss their children's progress and any concerns • Manage multiple children simultaneously, ensuring individual attention and care

**Snipes**, Queens, NY

*Stock Manager*, September 2022 – August 2023

• Demonstrated leadership in exceeding sales and profitability goals

• Recruited, hired, and developed a high-performing team

• Provided front-line supervision, ensuring seamless operations and exceptional service • Supported strategies with a customer-centric mindset, maximizing efficiency and productivity

**Zara**, New York, NY

*Visual Merchandiser/Stock Manager*, April 2021 – June 2022

• Managed and maintained storage conditions, ensuring proper organization and cleanliness • Provided excellent customer service and enhanced store appearance through effective visual merchandising

• Conducted inventory management, stocking, and implemented display techniques

**TECHNICAL SKILLS**:

Proficient in Microsoft Word, Excel and PowerPoint